June 19, 2019

Re: USU GmbH Valuemation v4.5 – PinkVERIFY™ 2011

To Whom It May Concern:

This letter is to confirm that Valuemation v4.5 has passed the PinkVERIFY 2011 assessment and as such, this tool has been officially certified as ITIL® compatible by Pink Elephant, the world's leading IT Service Management education and consulting provider.

A Pink Elephant IT Management Consultant assessed and confirmed compatibility of Valuemation v4.5 in the following ITIL 2011 processes:

- Asset Management
- Availability Management
- Capacity Management
- Change Management
- Event Management
- Financial Management
- Incident Management
- IT Service Continuity Management
- Knowledge Management

- Problem Management
- Release & Deployment Management
- Request Fulfillment
- Service Asset & Configuration Management
- Service Catalog Management
- Service Level Management
- Service Portfolio Management

The PinkVERIFY logo is the stamp of approval issued by Pink Elephant for Service Management tools that meet the minimum functional criteria for the ITIL process. USU GmbH is authorized to use this logo, which denotes the number of ITIL 2011 processes in association with the verified tool, until July 10, 2020. The product appears in the toolsets section of Pink Elephant's PinkVERIFY webpage at www.pinkelephant.com.

Sincerely,

Lisa Lyons
Manager, Conferences & Vendor Relationship Management
Pink Elephant